

 Connecting People  
Workplaces and  
Communities 



## Residential NBN Internet Access Services Service Activation Form

# Customer Details

Please refer to the Residential NBN Services Pricing and Service Information Guide for service details.

Please complete this page for any Pivit service			
(Please print clearly and tick (✓) boxes where appropriate)			
Title:	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> __other	Existing Customer	<input type="checkbox"/> Yes <input type="checkbox"/> No
First Name		Last Name	
Current Phone		Date of Birth	
Current Email		Customer Number	
Billing Street Address			
Suburb		State	Postcode
Service Street Address			
Suburb		State	Postcode
Previous Street Address			
Suburb		State	Postcode
Additional ID Type	<input type="checkbox"/> Drivers License / <input type="checkbox"/> Passport / <input type="checkbox"/> Medicare Card / <input type="checkbox"/> Student ID		
ID Number		ID Expiry	

Pivit invoices can be sent via Email (no admin charge) or sent via Australia Post (admin charge of \$5.50 per invoice)

Please indicate your billing preference: <input type="checkbox"/> Via Email / <input type="checkbox"/> Via Australia Post to Billing Address above	
Email Address	(enter an existing email address if desired)

Pivit only offers automatic payment options for these NBN services.

Automatic Payment Options (Choose one)	<input type="checkbox"/> Automatic Direct Debit Payment - from a nominated bank account (please complete form below)
	<input type="checkbox"/> Automatic Credit Card Payment - from a nominated credit card (please complete form below)

I confirm that I have read and agree to the General Terms and any other terms and conditions set out on the Pivit website at pivit.com.au. I confirm that I have read and understand the service information contained in Pivit's NBN Residential Services Pricing and Service Information Guide available from Pivit's website. I confirm that the information provided in this service activation form is true and correct. By authorising this service activation form, I acknowledge that I am liable for all charges incurred on this account.

Under Section 18K(1)(b) Privacy Act 1988, if Pivit considers it relevant to assessing my application for commercial credit, I agree to Pivit obtaining from a credit reporting agency a credit report containing personal credit information about me in relation to commercial credit provided by Pivit

Customer Signature		Date	
--------------------	--	------	--

## Password identification

To ensure your privacy, you may be asked to identify yourself with personal information. This may include information such as your account number, your full name, your date of birth and/or a question and answer. Please complete your security question and answer below. Please provide a password for the security of your records in a question and answer format.

Question:	(For Example: "Pet's Name")	Answer:	(For Example: "Spot")
-----------	-----------------------------	---------	-----------------------

<< This page must be completed and forwarded to Pivit for a NBN service >>



Please refer to the Residential NBN Internet Services Pricing and Service Information Guide for service details.

### Step 1 - Choose your plan option

Plan Components	Component Options with per Month Charge All NBN Freedom Plans Include Unlimited Data				Enter Monthly Charge Below
<b>Budget Basic</b> (slow speeds at peak times)	Up To 12Mbps / 1Mbps Add \$70 <input type="checkbox"/>	Up To 25Mbps / 5Mbps Add \$75 <input type="checkbox"/>	Up To 50Mbps / 20Mbps Add \$85 <input type="checkbox"/>	Up To 100Mbps / 40Mbps Add \$95 <input type="checkbox"/>	
<b>Affordable Everyday</b> (some slow speeds at peak times)	Up To 12Mbps / 1Mbps Add \$75 <input type="checkbox"/>	Up To 25Mbps / 5Mbps Add \$85 <input type="checkbox"/>	Up To 50Mbps / 20Mbps Add \$95 <input type="checkbox"/>	Up To 100Mbps / 40Mbps Add \$105 <input type="checkbox"/>	
<b>VIP</b> (Top speeds at peak times)	Up To 12Mbps / 1Mbps Add \$85 <input type="checkbox"/>	Up To 25Mbps / 5Mbps Add \$90 <input type="checkbox"/>	Up To 50Mbps / 20Mbps Add \$105 <input type="checkbox"/>	Up To 100Mbps / 40Mbps Add \$115 <input type="checkbox"/>	
<b>Total Monthly Charge</b>					<b>=</b>

### Step 2 - Choose your Contract Length

<b>Contract Period</b>	24 Month Contract \$0 <input type="checkbox"/>	12 Month Contract \$69 (Once-Off Fee) <input type="checkbox"/>	1 Month Contract \$99 (Once-off Fee) <input type="checkbox"/>	<b>+</b>
------------------------	---	---	--	----------

### Step 6 - Choose Router - Contact our Support Team for more information

<b>Router</b>	Router Required \$99 (Once-Off Fee) <input type="checkbox"/>	No Router Required \$0 <input type="checkbox"/>	<b>+</b>
<b>Once -Off Fees</b>			<b>=</b>

#### IMPORTANT INFORMATION

An option from each component is required.

A **once-off service establishment charge** applies for internet access services see section below.

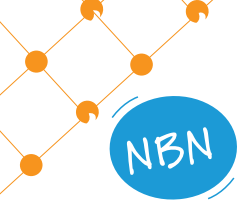
All plans are invoiced monthly in advance

All prices shown include Federal Goods and Services Tax (GST). Please note that these NBN Freedom plans are ONLY available with an automatic payment plan.

The availability of your chosen speed is subject to a service check at your location. Pivit will confirm if your premises are not suitable at time of installation and support you with your available options.

If you have any questions or require assistance in choosing a plan to best suit your needs, contact Pivit Customer Support 1300 66 33 20





**Pivit Freedom Series**  
NBN Internet Access Plans

Please refer to the Residential NBN Services Pricing and Service Information Guide for service details.

Please note that these NBN plans are ONLY available with an automatic payment plan

**Please complete this page for Residential NBN Internet services**

(Please print clearly and tick (✓) boxes where appropriate)

Previous Service at These Premises	Has there been a previous NBN service at these premises?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure
Fibre Lead in Cable	Has the fibre lead-in cable to your premises installed to the Pivit standard?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure

First Time Connection Fee	If an internet connection has never been established at your premises, a once off \$300 connection fee applies	<input type="checkbox"/> Add \$300
---------------------------	--	------------------------------------

An on-site visit by an NBN Co Technician is required if there has not been a previous NBN internet service in the premises (e.g. new homes). Additional First Time Connection Fee \$300 applies.

On-site visit Please Indicate (✓)	A Pivit Technician is required to help set up my equipment and/or connections <b>Pivit Approved Technician will be charged. As Quoted</b>	<input type="checkbox"/> \$130
Equipment Checklist Please Indicate (✓)	Is in home wiring within the premises connected and suitable for an NBN connection?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure

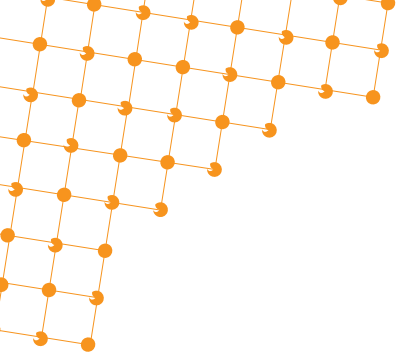
**Miscellaneous NBN Fees and Charges**

Additional Services	Static IP Address (Blocks of 4)	<input type="checkbox"/> \$15.00 set up <input type="checkbox"/> \$8.00 per mth
NBN Tech On-site visit	<b>On-site visit (NBN Tech)</b> - A Fee may be charged when a fault raised to the Carrier is not found on the Carriers Network	\$175
NBN Late Cancellation	NBN Late Cancellation of Appointment or Missed Appointment Fee	\$85.00
NBN Technician Labour	<b>NBN Technician Labour Rate per hour (Rounded up to the nearest hour)-</b> Will apply if Tech visit outside of or unrelated to your initial service connection	\$80.00

Preferred Service Activation Date Please Indicate (✓)	Date	Pivit's Provisioning Team will be in contact to coordinate the service activation.
Special Instructions		

**(Residential NBN Internet access services are offered in conjunction with Pivit's General Terms and Conditions)**  
<< This page must be completed and forwarded to Pivit for a NBN service >>





# Connecting People Workplaces and Communities



## Contact us today

Phone: +61 7 3387 3499 | 1300 66 33 20

Email: [sales@pivit.com.au](mailto:sales@pivit.com.au)

Web: [pivit.com.au](http://pivit.com.au)



---

### **COPYRIGHT © Pivit Pty Ltd, 2017**

This entire document is copyright. It contains information confidential to Pivit Pty Ltd with regard to technology, methods, systems, format, business models and pricing. Reproduction or use in whole or part is prohibited except as authorized in writing by Pivit Pty Ltd.

