

Residential Telecommunication Services - Relocation Form

Customers can relocate their Pivit Fi-Band® Internet access and /or Fi-Tel™ Telephone service to new premises on Pivit's network. Relocation charges apply - please see below. Please note a relocation can take up to 10 business days.

Customer Details			
Please print clearly and tick boxes where (✓) appropriate			
Title:	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms _____ (other)	Customer No.	
First Name		Last Name	
Phone		Fax	
E-mail Address			
Existing Service(s) Location			
Billing Address			
Suburb		State	Postcode
Service Address			
Suburb		State	Postcode
Pivit services to be relocated	<input type="checkbox"/> Fi-Band® - Internet Access Service		
	<input type="checkbox"/> Fi-Tel™ - Telephone Service		
New Service(s) Location			
New Service Address			
Suburb		State	Postcode
Previous Services at these premises	Has there been a previous Pivit Fi-Tel™ Telephone service and/ or Fi-Band® Internet access service at these premises?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure	
Fibre Lead-in Cable	Has the fibre lead-in cable to your premises been installed to the Pivit standard?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure	
Preferred Relocation Date			
Date		Only available Monday to Friday during business hours (excluding public holidays)	

Relocation Charges		
Pivit Services	Relocation Charge Self-Install	Relocation Charge with Technician Visit
Fi-Tel™ Telephone service only	#\$60.00	*\$160.00
Fi-Band® Internet Access service only	#\$60.00	*\$160.00
BOTH Fi-Band® and Fi-Tel™ services	#\$100.00	*\$200.00

Self install is only available where a previous Pivit Fi-Tel™ and Fi-Band® service exists at the new premises. Self install also requires a good knowledge of PC networking.

* For Fi-Band® Pivit's Technician will configure and test that a single PC Can connect to the Internet. For Fi-Tel™, the Technician will connect and test that a single telephone can make and receive calls.

Please note that cabling within a customer's premises is the responsibility of the customer

Customer Signature		Date	
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<<This page must be completed and forwarded to Pivit for any service relocation>>