



Automatic Direct Debit Payment Form



Please complete, sign and return this form if you would like your monthly payments to Pivot Pty Ltd to be periodically withdrawn from your account with a bank or other financial institution.

Customer Details

Title	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Other _____
First Name	<input type="text"/>
Last Name	<input type="text"/>
Organisation	<input type="text"/>
ACN/ABN	<input type="text"/>
Pivot Customer No.	<input type="text"/>

Phone

Daytime	<input type="text"/>
Home	<input type="text"/>
Mobile	<input type="text"/>

Address

Street	<input type="text"/>	
Suburb	<input type="text"/>	
State	<input type="text"/>	Postcode <input type="text"/>

Direct Debit from a Bank, Building Society or Credit Union Account

Bank Name	<input type="text"/>
Branch Name	<input type="text"/>
Account Name	<input type="text"/>
Branch (BSB)	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Account No.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Please note that Direct Debit is not available on the full range of accounts. If in doubt, please check with your financial institution.

Payment Agreement

I/We authorise Pivot Pty Ltd User ID 415080 to debit my/our account at the Financial Institution identified above through the Bulk Electronic Clearing System (BECS) in accordance to the Payment Details stated above and as per the Service Agreement provided. This authorisation is to remain in force in accordance with the Terms and Conditions of this page, the provided Service Agreement, and I/we have read and understand the same.

Account Holder Signature

Please Print Name

Dated

 / /

Direct Debit Request Service Agreement

I/We hereby authorize Pivot Pty Ltd (ACN: 096 902 813) Direct Debit User ID number 415080 to make periodic debits. Pivot Pty Ltd herein referred to as the business. I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of the agreement with the Business. I/We acknowledge that bank account have been verified against a recent bank statement to ensure accuracy of the details provided. If uncertain you should contact your financial institution.

I/We acknowledge that it is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight; however transactions can take up to three (3) business days depending on your financial institution. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available; I/We agree that Pivot Pty Ltd will not be held responsible for any fees and charges that may be charged by your financial institution.

I/We acknowledge that there may be a delay in processing if:

- There is a public or bank holiday on the day, or any day after the debit date
- A payment request is received by Pivot Pty Ltd on a day that is not a Banking Business Day
- A Payment request is received after normal Pivot Pty Ltd cut off times, being 4pm QLD time Monday to Friday.
- Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise the Business to vary the amount of the payments from time to time as provided for within the Business agreement. I/We authorise Pivot Pty Ltd to vary the amount of the payments upon instructions from the Business. I/We do not require Pivot Pty Ltd to notify me/us of such variations to the debit amount.

I/We acknowledge that the business is to provide 14 days notice if proposing to vary the debit amounts.

I/We acknowledge that variations to the debit arrangement will be directed to the Business.

I/We acknowledge that any request to stop or cancel the debit arrangement will be directed to the Business.

I/We acknowledge that any disputed debit payments will be directed to the Business. If no resolution is forthcoming you are advised to contact your financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, I/We will be responsible for any fees and charges for each unsuccessful debit in addition to any financial institution charges and collection fees, including and not limited to any solicitor fees and collection agent fees appointed by the business.

I/We authorise Pivot Pty Ltd to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that if specified by the Business, a setup, variation, SMS or processing fees may apply as instructed by the Business.

Pivot Pty Ltd will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made in it relating to an alleged incorrect or wrongful debit, or otherwise required by law.

I/We authorise:

- The Debit User to verify details of my/our account with my/our financial institution
- The Financial Institution to release information allowing the Debit User to verify my/our account details.