

Did you know that you can take your internet service with you?

Pivot is now offering unlimited data **NBN** plans at many different locations.

For more information visit our website at: [www.pivot.com.au](http://www.pivot.com.au) or call us on 1300 66 33 20

## Residential Service Disconnection Form

Please complete this page to disconnect any Pivot services.

(Please print clearly and tick (✓) boxes where appropriate)

Customer Details			
First Name		Last Name	
Account Number			

**Please Note:** Thirty (30) days notice is required for billing to cancel or disconnect services. This notice can be in writing using this form or by completing the online form on the Pivot website. 30 days notice starts on date received.

### Service(s) to be Disconnected

Service disconnection can take up to five days from receipt of this form. Customers may be liable for an early contract termination charge. Early contract charges are calculated at \$15 per month for the remaining period of their contract. Please refer to signed contract for further information or contact Pivot Billing on 1300 66 33 20.

(Please print clearly and tick (✓) boxes where appropriate)

<input type="checkbox"/> Fi-Band® Internet Access Services		<input type="checkbox"/> Fi-Tel™ Telephone Services	
Username		Phone Number(s)	
Disconnect Date		Disconnect Date	
Reason for Disconnection	<input type="checkbox"/> Moving <input type="checkbox"/> Not needed anymore <input type="checkbox"/> Other _____	Reason for Disconnection	<input type="checkbox"/> Moving <input type="checkbox"/> Not needed anymore <input type="checkbox"/> Other _____
Other Services			
More Information			

Forwarding Address					
Street Address					
Suburb/City		State		Postcode	
Phone		Mobile			
E-mail Address					
Customer Signature		Date			

<<This page must be completed and forwarded to Pivot for any service disconnection>>