

Business Telecommunication Services - Service Relocation Form

Customers can relocate their Pivit Fi-Band® Internet access and /or Fi-Tel™ Telephone service to new premises on Pivit's network. Relocation charges apply - please see below.

Customer Details			
Please print clearly and tick boxes where (✓) appropriate			
Business Name		Customer No.	
Contact Name		Mobile	
Phone		Fax	
E-mail Address			
Existing Service(s) Location			
Billing Address			
Suburb		State	Postcode
Service Address			
Suburb		State	Postcode
Pivit services to be relocated	<input type="checkbox"/> Fi-Band® - Internet Access Service		
	<input type="checkbox"/> Fi-Tel™ - Telephone Service		
New Service(s) Location			
New Service Address			
Suburb		State	Postcode
Previous Services at these premises	Has there been a previous Pivit Fi-Tel™ Telephone service and/ or Fi-Band® Internet access service at these premises?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure	
Fibre Lead-in Cable	Has the fibre lead-in cable to your premises been installed to the Pivit standard?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure	
Are there any special requirements?			
Preferred Relocation Date			
Date		Only available Monday to Friday during business hours (excluding public holidays)	

Relocation Charges	
Pivit Services	Relocation Charge including Technician Visit
Technician Site Visit	\$220.00
Fi-Tel™ Telephone service only	\$90.00
Fi-Band® Internet Access service only	\$90.00
If there are more than 4 services to be relocated pricing will be agreed upon in advance. Please contact Pivit.	

Please note that cabling within a customer's premises is the responsibility of the customer. Prices are subject to change if there are any specialised requirements. Please contact Pivit for further information on 1300 66 33 20.

Customer Signature		Date	
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<<This page must be completed and forwarded to Pivit for any service relocation>>