

 Connecting People
Workplaces and
Communities



**Business Internet Access and Telephone Services
Activation Form**

Pivvit

Customer Details

Thank you for choosing Pivits Internet Access Service
Please refer to the Business Pricing and Service Information Guide for service details.

Please complete this page for any Pivit service

(Please print clearly and tick (✓) boxes where appropriate)

Company Name		ABN	
Existing Customer?	<input type="checkbox"/> No <input type="checkbox"/> Yes	Customer Number	
Company Phone		Fax	
Billing Address			
Suburb		State	Postcode
Service Address			
Suburb		State	Postcode
Your Authorised Technical Representative	First Name		Last Name
	Phone		Email
	Mobile		
Your Authorised Accounts Representative	First Name		Last Name
	Phone		Email
	Mobile		

Payment Options (Choose one)	<input type="checkbox"/>	Automatic Direct Debit Payment - from a nominated bank account (please complete form)
	<input type="checkbox"/>	Automatic Credit Card Payment - from a nominated credit card (please phone 1300 66 33 20)
	<input type="checkbox"/>	Pay on invoice

Pivit invoices can be sent via Email (no admin charge) or sent via Australia Post (admin charge of \$5.50 per invoice).

Please indicate your billing preference: <input type="checkbox"/> Via Email / <input type="checkbox"/> Via Australia Post			
Email Address			
Mailing Address			
Suburb		State	Postcode

I confirm that I have read and agree to the General Terms and any other terms and conditions set out on the Pivit website at pivit.com.au. I confirm that I have read and understand the service information contained in Pivit's Business Telecommunications Services Pricing and Service Information Guide available from Pivit's website. I confirm that the information provided in this service activation form is true and correct. By signing this form I confirm that I am an authorised organisation/company representative and I further acknowledge that the organisation/company mentioned above is liable for all charges incurred on this account.

Under Section 18K(1)(b) Privacy Act 1988, if Pivit considers it relevant to assessing my application for commercial credit, I agree to Pivit obtaining from a credit reporting agency a credit report containing personal credit information about me in relation to commercial credit provided by Pivit.

Authorised Representative	Name		Date	
	Signature			

<< This page must be completed and forwarded to Pivit for any service activation >>

SME Internet Access Services

Please refer to the Business Pricing and Service Information Guide for service details. Please ✓ if required.

Step 1 - Choose your plan speed and enter in monthly charge column

Plan Components	Component Options with per Month Charge		Monthly Charge
Choose Plan Speed (download/upload)	Up to 50/20Mbps <input type="checkbox"/> \$20	Up to 100/40Mbps <input type="checkbox"/> \$30	

Step 2 - Choose your data usage plan and enter in monthly charge column

Choose Monthly Data Usage Plan	400GB <input type="checkbox"/> \$60	Unlimited <input type="checkbox"/> \$80	+
Minimum Monthly Charge (please add the two component charges)			=
Excess Data	\$1 per GB (max of \$100 per month for data charges)		

Step 3 - Choose your agreement length and enter once-off installation charge

Service Establishment Charge (once-off)	36 month agreement <input type="checkbox"/> \$0	24 month agreement <input type="checkbox"/> \$99	1 month agreement <input type="checkbox"/> \$199
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All prices shown **include** Federal Goods and Services Tax (GST)

Previous Service at These Premises?	Has there been a previous Pivit Internet access service at these premises? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure		
Pivit Lead-in Cable	Is there a Pivit lead-in cable to your premises? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure		
Priority Install	A priority install reduces the standard connection time to two (2) business days or less (if available). \$395.00	<input type="checkbox"/>	(Please ✓ if required)
Preferred Service Activation Date	Pivit's Provisioning Team will be in contact to coordinate the service activation.		
Special Instructions			

	Details	Monthly Charge	Once Off Fee
Additional Services	5 Public IP Addresses (29 range)	\$50 per month <input type="checkbox"/>	\$260 Once-off fee
	13 Public IP Addresses (28 range)	\$130 per month <input type="checkbox"/>	
	IP Addresses other than above (more or less)	Price on application	
	Co-location services (From 2 RU to a full rack)	Price on application	Price on application

* Please note an onsite Technician visit may be required if there has not been a previous service before or if specialised equipment or services are requested on application that/and may incur additional setup fees. If this occurs, we will contact you with a quote and your agreement before the work is completed.

(Business internet access services are offered in conjunction with Pivit's General Terms and Conditions)

<< This page must be completed and forwarded to Pivit for an SME internet access service >>



Enterprise Internet Access Services

Please refer to the Business Pricing and Service Information Guide for service details.

Pivit's Enterprise Business Plans are designed for larger businesses.

The plans include **unlimited data** and **symmetrical** upload and download speeds

Step 1 - Choose your plan speed and enter in monthly charge column

Plan Components	Component Options with Monthly Charge						Monthly Charge
Choose Plan Speed (download/upload)	5/5Mbps \$230 <input type="checkbox"/>	10/10Mbps \$290 <input type="checkbox"/>	20/20Mbps \$390 <input type="checkbox"/>	50/50Mbps \$590 <input type="checkbox"/>	100/100Mbps \$990 <input type="checkbox"/>	Higher POA	

Step 2 - Choose your agreement length and enter once-off installation charge

Service Establishment Charge	36 month agreement <input type="checkbox"/> \$0	24 month agreement <input type="checkbox"/> \$660	1 month agreement <input type="checkbox"/> \$1,550	

All prices shown include Federal Goods and services Tax (GST)

Previous Service at These Premises?	Has there been a previous Pivit Internet access service at these premises? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure		
Fibre Lead-in Cable	Has the fibre lead-in cable to your premises? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure		
Priority Install	A priority install reduces the standard connection time to two (2) business days or less (if available). \$395.00	<input type="checkbox"/>	(Please ✓ if required)
Preferred Service Activation Date	/ /	Pivit's Provisioning Team will be in contact to coordinate the service activation.	
Special Instructions			

	Details	Monthly Charge	Once Off Fee
Additional Services	5 Public IP Addresses (29 range)	\$50 per month <input type="checkbox"/>	\$260 Once-off fee
	13 Public IP Addresses (28 range)	\$130 per month <input type="checkbox"/>	
	IP Addresses other than above (more or less)	Price on application	
	Co-location services (From 2 RU to a full rack)	Price on application	Price on application

* Please note an onsite Technician visit may be required if there has not been a previous service before or if specialised equipment or services are requested on application that/and may incur additional setup fees. If this occurs, we will contact you with a quote and your agreement before the work is completed.

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Business Telephone Services

Please refer to the Business Pricing and Service Information Guide for service details.

Line Rental Charges

Number of Lines	Monthly Line Rental Charge
First line	\$38.50
2 - 5 lines	\$35.00
6 - 10 lines	\$31.50
11 - 20 lines	\$28.00
21 - 40 lines	\$26.00
41 plus lines	\$25.00

Please indicate the total number of telephone services required in the box.

Service Establishment Charges

A service establishment charge applies for Pivit to activate each business telephone line.

Connection Type		First line	Second line and subsequent lines
BTO1	New 'in-place' connection. A previous service existed at the premises. An on-site visit by Network Technician IS NOT required.	\$165.00	\$165.00
BTO2	New 'in-place' connection. A previous service existed at the premises. An on-site visit by Network Technician IS required to connect cabling at the communications box.	\$265.00	\$165.00
BTO3	New connection. An on-site visit by Network Technician IS required to connect cabling at the communications box.	\$295.00	\$165.00
BTO4	New connection with Internet access service to be installed at same time. An on-site visit by Network Technician IS required to connect cabling at the communications box.	\$165.00	\$165.00
BTO5	Priority install. Reduce the standard connection time to two (2) business days or less. Pivit will reallocate resources where possible – this service is subject to availability.	\$395.00	\$100.00

* A Network Technician will connect and test single telephone can make and receive calls. Cabling within a customer's premise is the responsibility of the customer. PABX connectivity is the responsibility of the customer.

Additional Service Information

Previous Service at These Premises?	Has there been a previous Pivit telephone service at these premises? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure	
Pivit Lead-in Cable	Is there a Pivit lead-in cable to your premises? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure	
Preferred Service Activation Date	Pivit's Provisioning Team will be in contact to coordinate the s service activation.	
Special Instructions		

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Location Specific Information

Fees and Charges

Applicable fees related to incorrect faults including technician call outs are listed below.

Code	Name	Service Description	Charge
F1	Late Cancellation	Where a site visit has been scheduled with a customer (end-user) for a new service and was cancelled less than 8 hours prior to the scheduled appointment.	\$165.00
F2	Fault Missed Appointment	Where a site visit was scheduled and the customer (end-user) missed the appointment.	\$165.00
F3	On Site Technician Service	Where a customer requests a technician to undertake support or work beyond the demarcation boundary. E.g Where a technician is required to come onsite to provide services such as router installation	\$165.00 (incl first 30 mins).\$89 per 30 mins thereafter

* **Demarcation point** - Also known as a boundary point or network boundary point, a demarcation point is the physical point at which the public network of a telecommunications company ends and the private network of a customer/end user begins. This is where the cable physically enters a building.

Contact us today

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