

## Residential Telecommunication Services - Services Relocation Form

Customers can re locate their PivIt Fi-Band® internet access and/or Fit-Tel™ Telephone services to a new premises on PivIt's network. Relocation charges apply - please see below.

Customer Details			
(Please print clearly and tick (✓) where appropriate)			
Title	<input type="radio"/> Mr <input type="radio"/> Mrs <input type="radio"/> Ms <input type="radio"/> __other	Customer No.	
First Name		Last Name	
Phone		Fax	
Email address			

Existing Service(s) Location				
Billing address				
Suburb		State		Postcode
Service Address				
Suburb		State		Postcode
PivIt Services to be relocated	<input type="radio"/> Fi-Band® Internet Access Service			
	<input type="radio"/> Fi-Tel™ Telephone Service			

New Service(s) Location				
New Service Address				
Suburb		State		Postcode
Previous Services at these premises	Has there been a previous PivIt Fi-Tel™ Telephone service and/or Fi-Band® Internet access service at these premises? If you answered no please see First Time Connection Fee below.	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure		
First time Connection Fee	If an internet and/or telephone connection has never been established at your premises, a once off \$300.00 connection fee applies.	<input type="radio"/> Add \$300.00		
Fibre Lead-in Cable	Has the fibre lead-in cable to your premises been installed to the PivIt standard?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure		

Preferred Relocation Date	
Date	Only available Monday to Friday during business hours (excluding public holidays)

PivIt Services	Relocation Charge Self-Install	Relocation Charge with Technician Visit
Fi-Tel™ Telephone service only	#\$66.00	*\$176.00
Fi-Band® Internet Access service only	#\$66.00	*\$176.00
BOTH Fi-Band® and Fi-Tel™ services	#\$110.00	*\$220.00

# Self install is only available where a previous PivIt Fi-Tel™ and Fi-Band® service exists at the new premises. Self install also requires a good knowledge of PC networking.

\* For Fi-Band® PivIt's Technician will configure and test that a single PC Can connect to the Internet. For Fi-Tel™, the Technician will connect and test that a single telephone can make and receive calls.

Please note that cabling within a customer's premises is the responsibility of the customer.

Customer Signature		Date	
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<< This page must be completed and forwarded to PivIt for any service relocation >>